



Sara™

Survey and Risk Assessment



Real Time. Real Tracking. Real Smart.

Survey and Risk Assessment™(SARA™), from AuSuM Systems™ allows users to complete surveys faster and easier than ever before - while dramatically reducing the number of errors and inconsistencies made in the field.

SARA™ reduces the administrative work load normally associated with managing surveys by seamlessly integrating the whole process within an electronic web-based system.

With SARA™, the entire survey process is automated online, providing the whole team with better tools, around-the-clock access to information, and greater resources - all at their fingertips. The result: reduced busy work, decreased turnaround time, greater productivity, and greater probability of compliance.

SARA™ is completely customizable so that if you inspect anything or send field staff to look at anything SARA™ can be adapted to work for your business needs.

SARA™ has the ability to provide the following features for management and business users to create better reports, value added services for customers, easier completion of reports for field staff.

Once you compare, the difference is AUSUM.

Work Product Features

- Charts and Graphs
- Grids
- Perform Calculations
- Tabulate Scoring and Industry Trends
- Make Improvement Suggestions
- Integrate photos and diagrams
- Narrative Text
- Customizable dash board view with pertinent statistics
- Login for customers
- Completely customizable work product builder that can be specific to any customer or inspection type

Benefit

Allows for the Delivery of data and work product in unparalleled, customizable reports.

Insurance and Risk Specific Features

- Normal Loss Expectancy Calculations
- Risk Improvement tabulation
- Overall Risk Grading and Scoring compared to Industry Standards
- Account Summary and Grading pages
- On-line response to Risk Improvements by insured or account manager
- On-line viewing of all reports and data
- Complete service module for setting up service accounts and reoccurring service

Benefit

Allows any risk or safety department make an accurate and easily identifiable evaluation of a risk and translate this evaluation in a professional way to the customer and the underwriter.

Comprehensive Tools for Field Staff

- Progress Reporting
- Complete Scheduling including Synchronization with Outlook
- Auto Scheduler
- Mapping and Geocoding
- Handheld and wireless collection of data
- Add and annotate photos and sketches
- Easy to use work product completion tools
- Time tracking and utilization goals
- Distribution options to determine the delivery and method for all items

Benefit

Allows field staff to collect data and finalize most inspections in the field using intuitive and customizable tools that allows them to focus on their job, not the process.

Work Flow Features

- Logins for all types of users
- Temporary logins for users to view different formats of data
- Quality Control review of all work products
- Customer satisfaction surveys
- Complete time tracking on all aspects of the work flow
- Budgeting for projects and billable time
- Complete billing, invoicing, and accounts receivable modules

Benefit

Creates a streamlined uniform process for distributing and completing work while ensuring quality and data accuracy.

Reporting Features

- Batch Printing Engine
- Customizable Reporting engine
- Over 1000 reports and views
- Data Mining
- Statistical Analysis

Benefit

Allows for analysis of collected data to create efficiencies that will increase revenue.

Data Integration

- Extensible Markup Language (XML) feed from master policy data and quoting systems
- Data mining and population of knowledge management systems via Web Services
- Web Services to preform Quote to Issue and Quote cancellation functions
- Seamless feed from claims systems
- Ability to feed imaging systems
- Single sign on for users
- Deep linking capability for overall views from underwriting desktops

Benefit

Allows for business to integrate their systems for a seamless implementation.

Sister Products

- Automated Survey Handler (Ashley)™
- PAMPrint™

To see how AUSUM Systems™ products can benefit your organization, call us at **614-798-5177** for a free demonstration, or email us at sales@ausum.net.