



Pam™ Premium Audit Manager



Real Time. Real Tracking. Real Smart.

Premium Audit Manager™(PAM™), from AuSUM Systems™, allows underwriters to automate their entire premium audit process - from creation & assignment to submission of final reports - improving the efficiency and effectiveness of the whole operation.

By seamlessly integrating auditors, agents, customers and carriers through an electronic web-based system, PAM™ reduces the administrative work load, eliminates paper, and minimizes human errors normally associated with managing an audit process; thus, improving the quality of the final product, while readily giving access to information.

PAM™ provides the means to instantly share and review audit data and supporting documentation; making the entire audit process quicker and more accurate.

PAM™ establishes clear and consistent policies and rules for collecting data, while allowing options for auditors and managers to utilize the system in a manner that is tailored to their needs.

With PAM™, you can assign and track audits from creation to delivery - online and in real time.

Once you compare, the difference is AUSUM.

Audit Ordering and Creation Features

- Specific rules by state, line of business, and underwriting division
- Order by premium leakage calculations
- Force audit method based on class codes, producer codes, endorsement, claims, specific accounts, previous audit results
- Auto Assign to a field resource based on location and policy details
- Forecasting of resources based on policy data and rules
- Notifications of cancellations and re-instatements
- Automatic Attachment of forms based on policy data and specificity to an industry

Benefit

Without using IT resources, audit professionals along with the commercial underwriting teams now have the power to reduce costs without sacrificing the quality of the information they need.

Work Flow Features

- Logins for all types of users
- Temporary logins for users to view different formats of data
- Automatic notification to users based on audit and policy activity
- Completion of mail form audits online by insured
- Quality Control review of all work product
- Automatic Assignment of processing center staff and electronic distribution of final reports
- Customer satisfaction surveys
- Complete time tracking on all aspects of the work flow
- Budgeting for projects and billable time
- Complete billing, invoicing, and accounts receivable modules

Benefit

Creates a streamlined uniform process for distributing and completing work while ensuring quality and data accuracy.

Data Integration

- Extensible Markup Language (XML) feed from master policy data and quoting systems
- Data mining and population of knowledge management systems via
- Web Services
- Seamless feed from claims systems
- Ability to feed imaging systems
- Web Service feed back to underwriting system to avoid re-keying of data.
- Single sign on for users
- Deep linking capability for overall views from underwriting desktops

Benefit

Allows for business to integrate their systems for a seamless implementation.

Reporting Features

- Batch Printing Engine
- Fixed Reports
- Customizable Reports
- AD HOC Reports
- Over 1000 reports and views
- Data Mining

Benefit

Allows for standardized analysis of collected data to create efficiencies that will reduce human errors and increase revenue. Our clients, not the systems, have the power to determine the format of the data!

Comprehensive Tools for Field Staff

- Progress Reporting
- Complete Scheduling including
- Synchronization with MS Outlook™
- Physical and Telephone Auto-Scheduler™
- Mapping and Geocoding
- Handheld and wireless collection of data
- Realistic and time-tested work product completion tools
- Time tracking and utilization goals
- Distribution options to determine the delivery and method for all items

Benefit

Allows field staff to collect data using intuitive tools that allows them to focus on their job, not the process.

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Designed in cooperation with experienced auditors in the insurance industry, PAM™ has proven its ability in the field for over a decade. To date, more than a million audits have been completed using this system. Unlike spreadsheet-based systems, PAM™ incorporates FA3™, the industry's leading database-driven auditing tool designed specifically for use by field agents, providing unmatched flexibility and utility.

Sister Products

- Future Audit™
- Audit Relay (Audrey™)
- PAMComm™
- PAMPrint™

To see how AUSUM Systems™ products can benefit your organization, call us at **614-798-5177** for a free demonstration, or email us at sales@ausum.net.